



Service Fee with service contract

In-House Labor \$50.00/hr

On-Site Support \$65.00/hr

On-Site Hardware \$65.00/hr plus parts

On-Site Network \$85.00/hr plus parts

On-Site Server \$93.00/hr plus parts

Telephone Support No Charge

Time spent researching a problem or ext.... \$65.00/hr if over 15 minutes

Support Plan Yearly
6 x 150.00 plus 500.00 for Server

Client requirements
. Purchase all Hardware and Software

Not covered under contract
. Upgrades from Windows 98 to Windows XP, etc.
. Install of new networks
. Hardware upgrades
. Parts
. Software upgrades

All on-site support not covered will be at a reduced rate of \$65.00/hr under contract only.